

# STUDENT TRANSPORTATION SERVICES

QUARTERLY REPORT

FEBRUARY 2023 - APRIL 2023



1074 School Bus Routes



674 Full/Mid Sized Buses  
400 Specialized Vehicles



51,022 Transported Students



93% of bus-eligible students are registered



Average Distance to the Bus Stop 216 meters



Average Ride Time is 17 min  
86% ride less than 30 mins  
96% ride less than 45 mins



1795 Charter Trip Requests

## MAJOR ACTIVITIES FOR THE QUARTER



**KILOMETERS TRAVELLED**

**3,598,647**



**INCLEMENT WEATHER EVENTS**

**6**

- Continued collaboration with school bus contractors to address bus driver shortage
  - Launched a Become A Bus Driver Application Form for interested persons
  - Continued a driver recruitment social media campaign "Drivers Are A Part of Your Community"
- Staff participated in professional development
- Charters Department's coordinated end of year field trip and system wide event bookings
- Began data collection and input for planning routes for the 2023-2024 school year.
- Released Kindergarten Bus Information and Grade 9 Bus Information for the new school year
- 2023-2024 Bus Transportation Eligibility Tool updated and released on website

### What factors impact the cost of student transportation?



ridership



geography



vehicle features



weather



contracts



policy

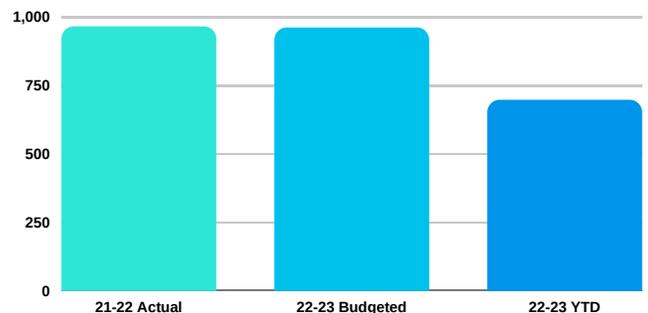


program

#### Ridership



#### Cost Per Transported Student



# STUDENT TRANSPORTATION SERVICES

QUARTERLY REPORT NOVEMBER 2022 - JANUARY 2023



1072 School Bus Routes



672 Full/Mid Sized Buses  
400 Specialized Vehicles



50,620 Transported Students



90% of bus-eligible students are registered



Average Distance to the Bus Stop 217 meters



Average Ride Time is 17 min  
86% ride less than 30 mins  
96% ride less than 45 mins



1601 Charter Trip Requests

## MAJOR ACTIVITIES FOR THE QUARTER



**KILOMETERS TRAVELLED** 3,630,658



**INCLEMENT WEATHER EVENTS** 9

- Provided all schools access to in-classroom School Bus Safety Training
- Continued collaboration with school bus contractors to address driver shortage by promoting Bus Drivers Are an Essential Part of Your Community social media campaign
- Completed a data modelling project for the Ministry of Education
- Launched a refreshed website, designed to be easier to navigate and more intuitive to help families find the information they need
- Launched a series of 18 Bus Safety and Active Travel Safety Videos designed to help students and families travel safely to school and on the bus.
- Developed administrative policies on Diversity, Equity and Inclusion, Data Security and Passwords, and Information Technology
- Provided transportation information for proposes/approved school attendance boundary projects

### What factors impact the cost of student transportation?



ridership



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policy

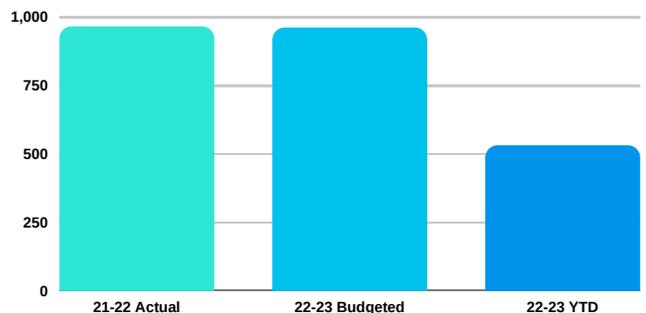


program

### Ridership



### Cost Per Transported Student



# STUDENT TRANSPORTATION SERVICES

QUARTERLY REPORT AUGUST 2022 - OCTOBER 2022



1072 School Bus Routes



672 Full/Mid Sized Buses  
400 Specialized Vehicles



49,747 Transported Students



87% of bus-eligible students are registered



Average Distance to the Bus Stop 201 meters



Average Ride Rime is 17 min  
87% ride less than 30 mins  
96% ride less than 45 mins



1460 Charter Trip Requests

## MAJOR ACTIVITIES FOR THE QUARTER



**KILOMETERS TRAVELLED** 2,416,766



**INCLEMENT WEATHER EVENTS** 0

- Provided families access to a digital First Rider Day Program
- Collaborated with school bus contractors to address a bus driver shortage, ensuring that all students had bus service for the first day of school
- Undertook a strategic route planning review in order to retain or improve service delivery standards for students and families, while reducing the number of vehicles in the system
- Continued to support the recruitment of Bus Drivers through Social Media and Website campaigns
- Ensured all school vehicle drivers completed practice routes prior to the first day of school
- Equipped the school vehicle drivers with disinfectants for the bus
- Staff participated in Professional Development including: How to Build a Culture Centered on Community, Back to School: Lessons Learned, GPS Software, Planning Special Needs Transportation, Active School Travel Leading Practices, Home to School Transportation Leading Practices, How to Set, Keep and Adjust Goals, Student Transportation Conference
- Collaborated with ASRTS and local municipalities on the Active School Travel Wayfinding Sign Program
- Launched a School Bus Safety Week Social Media Campaign

### What factors impact the cost of student transportation?



ridership



geography



vehicle features



weather



contracts



policy



program

### Ridership



### Cost Per Transported Student

