

HOW TO: Parent Portal Login



YOU WILL NEED YOUR STUDENT'S ID # TO VIEW THEIR TRANSPORTATION ARRANGEMENTS

Create an Account

NOTE: If you have already made an account skip ahead to the 'Add Student(s)' section below.

STEP 1: Visit www.mybigyellowbus.ca and select 'Parent Portal Login'

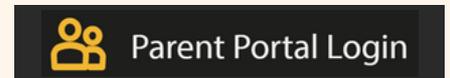
STEP 2: Select 'Create Account'

STEP 3: Fill in the necessary fields and click 'Submit'

STEP 4: A confirmation email will be sent to your email address. Open the email and click 'Confirm' OR copy and paste the link provided into an internet browser. The link will redirect you back to the Parent Portal website. **You must action on the confirmation email or your account will not be set up.**

If the confirmation email is not received, please check your spam and junk folders.

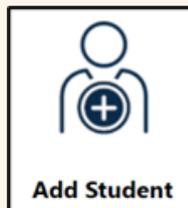
STEP 5: Select 'Login' and use your Email and Password to proceed. Your account has been created!



Add Student(s)

STEP 1: After logging in, click on the 'Add Student' icon

STEP 2: Fill in the necessary fields



Don't know your Student ID #?
Your student ID # is available from the school office.

STEP 3: Click 'Add Student'

STEP 4: Repeat steps 1 through 3 to add more students to your account

Use the calendar and drop down menus to fill in these fields

Transportation Information

After logging in, click on the 'My Students' icon to view your student's specific transportation arrangements including:

- Pick-Up & Drop-Off Times
- Stop Location
- Run ID (bus number)
- Bus Operator



Name: Doe, Jane

Transportation

123456789

School: EAGLE HEIGHTS PS Grade: 1 Met at Bus: No

To School

Time	Departure	Stop	Time Of Day	Run	Operator
8:48 AM	8:50 AM	(CS) ON WONDERLAND RD N - NEAR #710 (NORTH OF APARTMENT ENTRANCE)	AM Pickup	EAGL_02AM	Langs Bus Lines 83
9:00 AM	9:02 AM	SCHOOL: EAGLE HEIGHTS 284 OXFORD ST. W.	AM Dropoff	EAGL_02AM	Langs Bus Lines 83

Email Notifications



Select the 'Subscriptions' icon to manage your subscription settings

Transportation Alerts

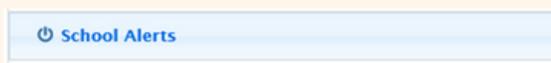
When a student is added to your account, their route is automatically added to the 'Current Routes' section to receive transportation alerts. Should you wish to change the current routes and/or add more, select 'Add a Route'.



School Alerts

If you wish to receive to receive notifications for ALL bus routes at your student's school use the School Alerts section and select 'Add School' to find your student's school.

NOTE: If one bus at your student's school is cancelled, it DOES NOT mean that all routes have been cancelled. **STS recommends subscribing to your student's individual bus route ONLY.**



General Notices

Your email address has automatically been included to receive General Notices. General Notices are alerts intended for all subscribers, not specific to schools or routes. You can opt out by unchecking the box.

