



Southwestern Ontario
Student Transportation Services
www.mybigyellowbus.ca

School Bus Information for Kindergarten Students

Southwestern Ontario Student Transportation Services (“STS”) is the transportation consortium responsible for planning school bus services on behalf of the London District Catholic and the Thames Valley District School Boards. Visit our website at www.mybigyellowbus.ca for more information about the policies and procedures that govern the provision of school bus service. Starting school is an exciting time – as you prepare for the school-aged years, school bus information may be an important part of your planning process.

Does my student qualify for the school bus? Your student must live greater than 1.6 kms from the board-designated school.

Does your student need bus service based on a qualifying home address? Great! We’ll get your address from the school and set bussing up automatically. STS used community bus stops for groups of neighbourhood students. Elementary students may be expected to travel up to 800 metres to a bus stop. Kindergarten students must be accompanied to and met at the bus stop by a responsible person.

Don’t need the bus or riding part time? Go to our website and fill in a **Student Bus Schedule** form to let us know if your child(ren) will use their assigned bus stop and bus route both ways, mornings only, afternoons only, specific days of the week, or will not use the bus at all.

Does your student need bussing based on the babysitter’s address? **WAIT – You’ve Got Work To Do!**

- If you qualify for the bus based on your home address but you need bussing based on an eligible alternate address for childcare purposes, you must complete an **Alternate Address Request Form** online at www.mybigyellowbus.ca.
- If you DO NOT qualify for the bus based on your home address but your caregiver’s address is in the bus zone, you can submit a request for a Vacant Seat. These seats are not guaranteed and are assigned last (sometimes after schools starts) so be prepared to provide private transportation during the waiting period.

What if I move over the summer? If change of address information is provided to the school office the week before school, you will be responsible for transporting your student until bus service can be scheduled. At that time of year, prepare for up to a 10-day turnaround time.

School bus arrangements are posted mid-August online in the Parent Portal at www.mybigyellowbus.ca. To access the Parent Portal, you require the Student ID number. We will mail it to kindergarten families in the summer along with a bus tag for your student’s backpack. **Need more help? For Frequently Asked Questions visit the ‘Help’ page or fill in a Contact Form at www.mybigyellowbus.ca.**

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